

April 2, 2008

Dear Bernice:

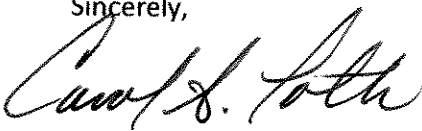
My experiences, so far, with Whispering Knoll have been wonderful. Any problems or concerns that I have come across they have been handled in a timely fashion, nurturing manner, and very professional. To a family member these elements are important when a loved one is involved.

Everything you told me about the quality of life for an older person when they move into an assisted living environment is 100% correct. My mother gets to socialize, eat balanced meals, have people look out for her medically, and has very few worries with her living environment. As a matter of fact she looks younger and acts younger, than her age of ninetythree!!!!

As a child of a parent living at Whispering Knoll it's a great comfort to know when I can't be there, that the staff here takes such good care, that sometimes she doesn't even know I have not been around. It is a piece of mind for a child to know that their parent is in good hands when they are away on vacation or business.

Thank you for making a difference in an elder person's life and allowing them to have a quality life.

Sincerely,

A handwritten signature in cursive script that reads "Carol A. Toth". The signature is written in black ink and is positioned above the printed name.

Carol A. Toth

Daughter of Helen J. Kostelnik